Serial/Patent Nos.: See Attachment A PATENT IN THE UNITED STATES PATENT AND TRADEMARK OFFICE Applicants: See Attachment A Examiner: See Attachment A Serial Nos.: See Attachment A Art Unit: See Attachment A Filed Date: See Attachment A Docket No.: See Attachment A Titles: See Attachment A CERTIFICATE UNDER 37 CFR 1.8(b): I hereby certify that this paper is being transmitted by facsimile to the U.S. Patent and Trademark Office on

Name: Jodi L. Hartman
Reg. No.: 55.251

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Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

82866 PATENT TRADEMARK OFFICE

Dear Sir:

Please revoke any existing Powers of Attorney associated with the attached list of applications, and appoint all of the attorneys associated with the following customer number to prosecute the listed applications and to transact all business in the U.S. Patent and Trademark Office in connection therewith:

USPTO Customer Number: 82866

Please also change the correspondence address for all of the attached identified applications and/or patents to the address associated with USPTO Customer Number 82866.

Dated: 10-15-10

Umesh M. Desai

Secretary, AT&T Intellectual Property I, L.P.

## ATTACHMENT A

		Serial	Art			
Applicant(s)	Examiner	No.	Unit	Filed	Docket No.	Title
						Method and System for Detecting a Change in
	TRAN,				60027.5241USC4/	at Least One Telecommunication Service Rate
Kearns, et al.	Quoc Duc	11/652,790	2614	01/12/07	A00346 CON6	Plan
Timothy Mark	HONG,				60027.5243USC6/	Automated Electronic Telecommunications
Gilles	Harry S.	12/630,196 2614	2614	12/03/09	A00353 CON7	Order Translation and Processing
	SING,				60027.5244USC2/	Method and System for Ordering a
Lipton, et al.	Simon P.	10/772,647   2614   02/04/04	2614	02/04/04	A00362 CON2	Telecommunication Service
Malinowski,	ADDY,				60027.5246USC1/	Platform for Rapid Development of
et al.	Thjuan	11/402,472	2614	04/12/06	A00560	Telecommunication Services
	CHU,				60027.5247US01/	Method and System for Processing Telephone
Newman et al.	Wutchung	11/291,499 2468	2468	12/01/05	EB1003	Technical Support
						System and Method for Providing a Backup-
	TRAN,				60027.5248US01/	Restore Solution for Active-Standby Service
Erfan Amidi	Quoc Duc	10/961,502 2614	2614	10/08/04	LD1002	Management Systems
						System and Method for Providing a Backup-
	Not Yet				60027.5248USC1/	Restore Solution for Active-Standby Service
Erfan Amidi	Known	12/603,296 2614	2614	10/21/09	LD1002 CON	Management Systems
	SHARIFZAD				60027.5249US01/	
Adams et al.	A, Ibraham	11/372,359	2614	2614 03/09/06	PD2027	Phone Converter System
						Method and Apparatus for Diagnosing and
	TRUONG,				60027.5261US01/	Mitigating Malicious Events in a
Newman et al.	Thong P.	11/204,450	2433	08/16/05	EB1010	Communication Network
						Method and System for Monitoring
	SAMUEL,				60027.5262US01/	Communications of an Individual in a Packet
Chen et al.	Dwanda	11/228,134   2464   09/16/05   LB1149	2464	09/16/05	LB1149	Network